



FROM THE OTHER SIDE OFF THE MOON

Producing the HR Software

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- Is HR TRANSPARENT?
 - do you want it to be?
 - is it needed?

CHALLENGES



HR standard



Balance

Personnel administration
Payroll, compensation and benefits
Performance and development
Budgeting and planning



Technology



Design and user experience



Facts

The only business application used by **everyone** in the company:
employees, managers, contract workers, students, agency workers, expats, etc.
So many different and complex processes (> 1000 different screens)

PUT IN EQUATION

$$\begin{aligned} \bullet \text{ HRIS} = & \int \text{technology} * \frac{\text{Lawyers, economists, psychologists, others}}{\text{HR standard proceses}} * \frac{\text{legislation} * \text{company} * \text{culture}}{\text{HR specialists, Managers, Employees}} \\ & * \frac{\text{Desktop, mobile, kiosk}}{\text{On premise, cloud}} * \text{GDPR} * \text{Security} * \frac{\text{We need all information and data, precise, flexible}}{\text{Funny, sexy for users, serious for administrators}} \\ & * \frac{\text{Customization, upgrade, scaling}}{\text{New verion, easy to change}} \end{aligned}$$

HR STANDARD

On the data level 70% is defined, 20% country specific, 10% company level

On the process level ?

- Administration
 - Relation between organization and cost centres, standard or...?
 - Definition of job, position, job position, job catalogue, organization and cost centre
- Payroll
 - law changes, country specifics, company specifics, HR history
- Development
 - Change is the only constant - everybody thinks „we are very specific”
 - **In reality, there is no common HR standard**

BALANCING



Different processes different expectations



Main users from 100% various backgrounds (law, economy, psychology, administration, IT)

Is anybody in the region studying HR as a core profession?



Self Service

Managers
Various specialists
Employees

TEHNOLOGY

Responsibility

- Long term decision - application building process is measured in years.
- Technology is changing every 2 years
- Every 2 years, we are on „old” technology
- Upgrade is complex - thousands processes, screens, customer specific requirements (1 – 2 years)

Expectations

- Desktop application
- Mobile application
- Kiosk user (blue collars)
- Migration
- Globalization
- Full digitalization

Cloud or on premise?

- GDPR
- Security
 - Internal
 - External
- Integration

DESIGN AND USER EXPERINCE



From where to start



Try to be fresh and different



One system, different perspectives



Working with designers

FACTS AND REALITY



HRNET statistics

>200.000 salaries calculated each month

>120.000 direct users

Translated on 11 languages

On premise solution, cloud and mobile app
(all HR processes covered)



Today on html 5 and in redesign process

Tomorrow transparent look and new user experience

Examples from HRNET 2001 to 2019

20^{years}

EXPERIENCE

23

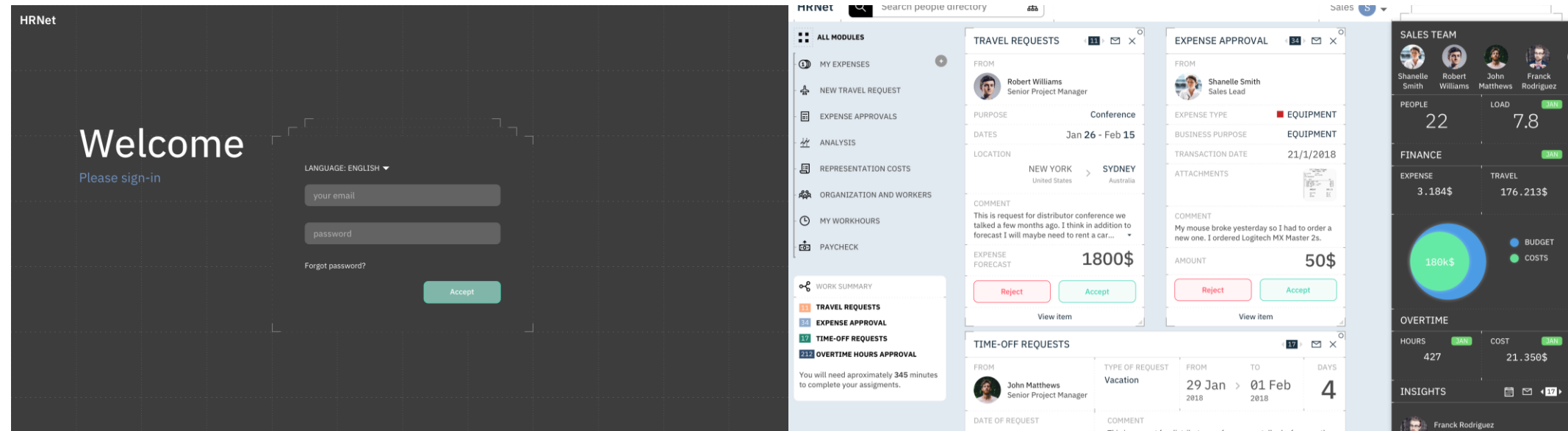
COUNTRIES

200^{k+}

USERS

70⁺

COMPANIES



LOOKING IN THE FUTURE
1st PROPOSAL

TRANSPARENCY

LDNET

Q


Search people directory

👤

CFO

Finance and Controlling

⚙️



EXPENSE APPROVALS

ANALYSIS

REPRESENTATION COSTS

ORGANIZATION AND WORKERS


MY WORKHOURS

PAYCHECK


OPEN IN NEW WINDOW

MINIMIZE


TEAM STATUS




Shanelle Smith



Robert Williams



John Matthews



Franck Rodriguez

PEOPLE

LOAD

JAN

22

7.8

FINANCE

JAN

EXPENSE

TRAVEL

3.184\$

176.213\$

BUDGET

COSTS

OVERTIME

HOURS

JAN

COST

JAN

427


21.350\$

INSIGHTS

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✉️

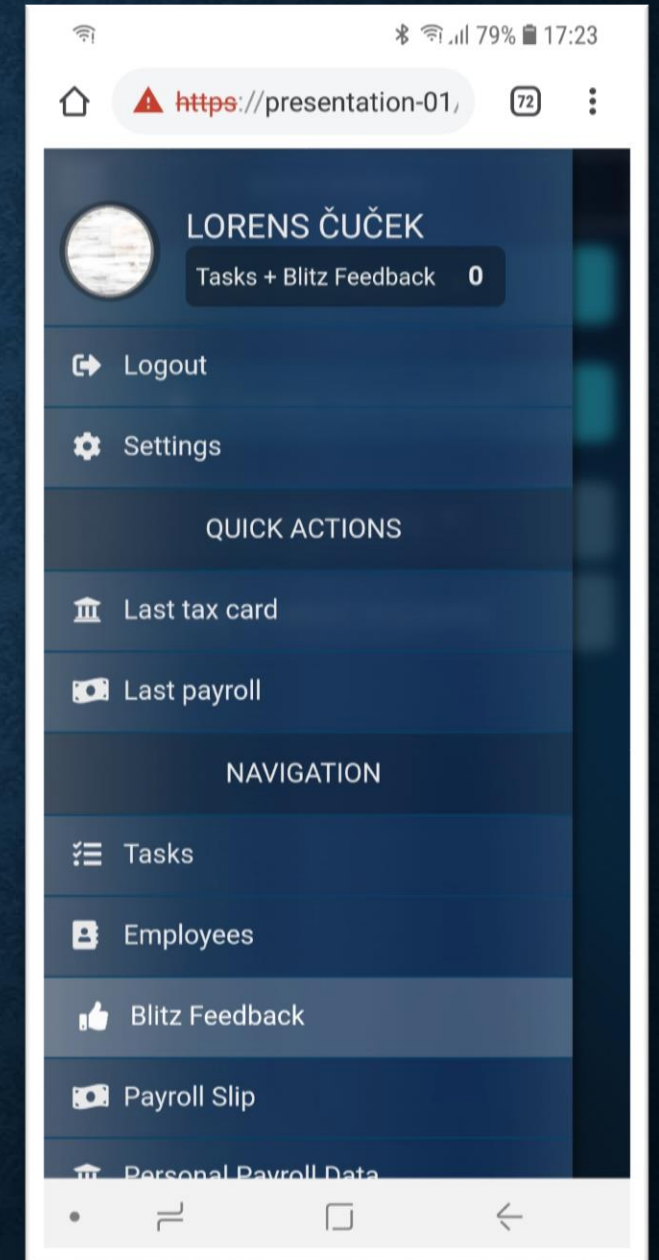
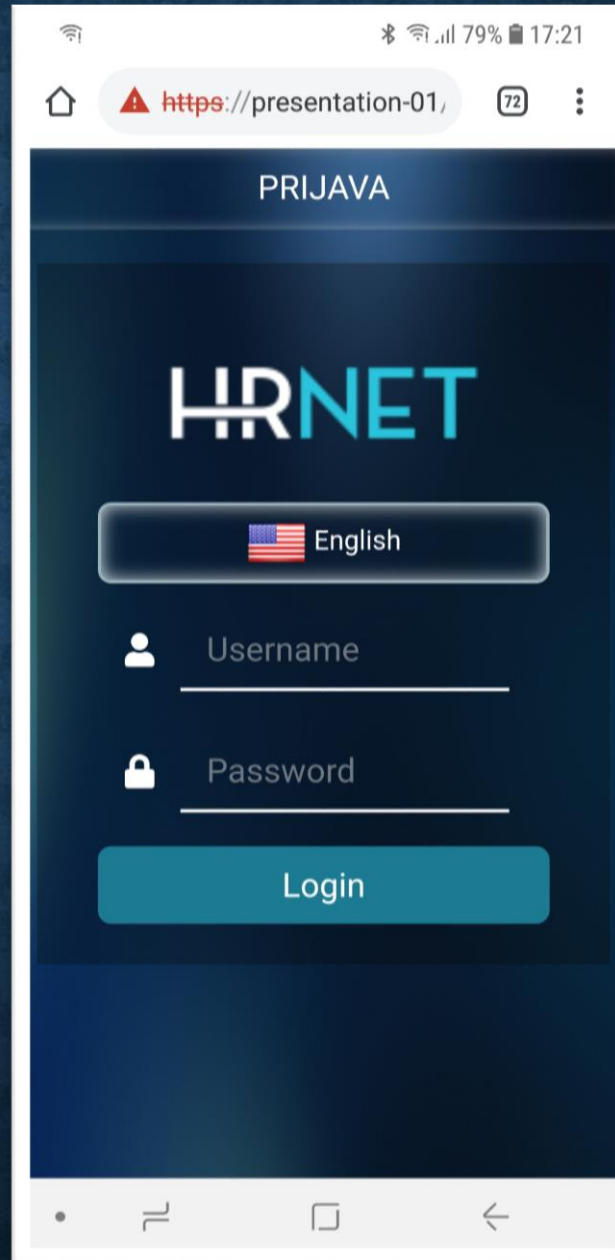
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Franck Rodriguez
Backend developer

John had 43 more overtime hours than last month. His load score increased for 2.7.

HRNET MOBILE



THANK YOU!

HRPRO

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